



Quality Policy

Westleigh Developments Limited is committed to a comprehensive policy of assuring the quality of its service to all clients. In the accomplishment of this aim, our objective is to provide an efficient and professional service, carried out to controlled practices and to standards that are consistently maintained.

The Company works to and will continue to meet the requirements of BS EN ISO 9001 (2008) and to the statutory and regulatory requirements appropriate to our Property Development activities including site selection, design and construction.

In respect of our Development activities, we aim to provide a total package from concept to project completion. Working in partnership with our clients from the outset, we are committed to providing high quality, affordable housing that meets the needs of the local people, predominantly throughout the Midlands, ensuring that the design provides the right environment for businesses and communities to flourish.

Westleigh strives to provide a highly professional service ensuring projects are completed on time and to budget whilst never forgetting the traditional values of personal and courteous service and traditional standards of craftsmanship. This we believe provides a level of service excellence that sets us apart from our competitors.

We believe that sustained quality and excellence is achieved only by continuous improvement and therefore we strive to improve the service provided to our clients by means of structured corrective and preventive action measures.

Since our outset, we have given the highest priority to establishing a cooperative and reliable supplier base, obtaining materials and subcontract services from approved sources to the required contractual specifications and legislative requirements when appropriate. All subsequent activities are carried out by a skilful and dedicated workforce utilising proven methods, following strict quality assurance procedures.

The management at Westleigh attaches great importance to the contribution that its employees make to the quality of service provided and to the continuous improvement philosophy. The Company encourages a policy of open communication and employee involvement to generate an innovative environment.

Chris Beighton
Managing Director
June 2011

Issue 6 – 01/06/2011



INVESTOR IN PEOPLE